



# Santander Connect

## Take control of your banking

Santander Connect is a secure and integrated online banking service that provides access to your accounts 24 hours a day, from any location\*. A consolidated account view gives you complete control and transparency over your company's finances and cashflows. Execute transactions more effectively and manage open cash positions, transferring surplus funds into higher yielding accounts.

## Functionality

- **Real-time account and transaction overview:** Gain instant visibility of your current, deposit and foreign currency account balances and transactions from anywhere in the world\*. Export balance and transaction data in convenient formats for your own reconciliation activities.
- **Comprehensive payment services:** A range of domestic payment facilities exist to give you greater control over your finances, cash flow and meeting payment obligations. You can make same day and future dated payment instructions using; single and bulk Faster Payments, CHAPS payments and account transfers between your own sterling and currency accounts. Additionally, create and manage standing order instructions and take control of your Direct Debits.  
Our international payment facility builds on the Global network of Santander, enabling payments around the world in a wide range of supported currencies.  
You can also manage and maintain payment templates and beneficiary records.
- **Flexible and secure administration:** A variety of payment limits, controls and authorisation features exist to give you more control and autonomy over your payments. A flexible user management facility allows three different types of user roles for your staff. Manage your accounts more efficiently with features to restrict access and personalise.
- **Secure online banking:** Security is our priority. We employ the latest proven security solutions to give you the confidence to bank online in a safe and secure environment.

\*Customers are responsible for ensuring compliance with local laws when using this service outside of the UK and Jersey. Please refer to our Terms and Conditions for further information.

## At a glance

- Real-time visibility of your balances, transactions and statements
- Add and manage additional users to meet the needs of your company and staff
- Dedicated customer support through our specialised online banking Help Desk team
- Integrated billing giving you transparent online access to your charges

## Key differences between Santander Connect and Santander Connect Plus\*\*

- Santander Connect offers the reporting of up to three accounts. Santander Connect Plus offers an unrestricted level of account reporting
- Three fixed user roles are available with Santander Connect. Santander Connect Plus offers the ability to create and customise your own user roles
- The ability to import payment files from your own accounting software is not available with Santander Connect
- Bacs payments are not available with Connect. Only Connect Plus supports direct Bacs submission
- Advanced Data Export facilities are not available with Connect
- Payment Authorisation Groups and Dual Administration services are only available in Santander Connect Plus

\*\*Your Relationship Director can provide further information.

We also provide an alternative online banking service with enhanced features and benefits.

For further information please refer to our Santander Connect Plus factsheet, contact your local Relationship Director or visit: [santandercb.co.uk](http://santandercb.co.uk)

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