

Santander Connect



Tariffs and Fees Guide

This guide outlines the standard prices for using our Santander Connect services.

These fees apply for using our Santander Connect Services which are calculated and collected on a monthly basis, from an account as agreed during your registration.

Keeping you informed

We will tell you when these charges are incurred through the view notifications facility within the Santander Connect service. Charges notifications will be made available to you at least 14 days before they are deducted from your charge account.

There are two different types of fees that are associated with using the Santander Connect services, these include:

Connect Service Fee

This fee is based on a tariff that meets your company's online banking needs. It considers the number of accounts that you have registered to use through the service. The fee only applies to the Santander Connect Plus service.

It is important to note that this fee is variable and depends upon the number of accounts registered in your service on a given period. Adding or removing accounts to your service may increase or lower your tariff respectively, the service will automatically adjust your tariff based on the number of accounts registered. Please note these fees are not applied on a pro-rata basis, and the full fee will be payable each month, even if an account is registered or de-registered part way through a given month. It is important that you are familiar with our variable tariffs as shown opposite.

For more information please contact your local Relationship Director or visit: santandercb.co.uk

Tariff	Number of accounts registered in service	Price (per month)
Tariff A	1 to 5	£25
Tariff B	6 to 14	£50
Tariff C	15 to 49	£100
Tariff D	50 to 99	£200
Tariff E	100+	*

*Your Relationship Director can advise further.

Connect User Fee

This fee applies to each user that is registered to use the Santander Connect services. We encourage all our customers to closely manage and maintain the number of users that they register to use the service.

User Fees remain payable for every user you register in the service even if your user's access is locked or suspended. Users need to be deleted fully from your service to prevent the incurrence of fees for their use of the service. Our User Fees are not applied on a pro-rata basis. The full fee will be payable each month, even if a user is registered or de-registered part way through a given month.

Price per user – Santander Connect Plus service	£2.50 per month
Price per user – Santander Connect service	£5.00 per month

All prices correct as at January 2013.

If you have not nominated an account, by default the fees will be applied to the account on Santander Connect you use most frequently. You can change this at any time by phoning our dedicated Help Desk on **0800 085 1580**.